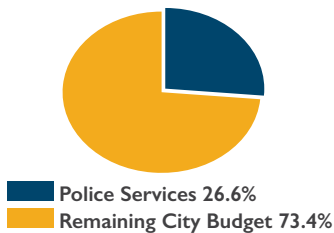


# RCMP/POLICE SERVICES



Department's Share of City Budget



<b>Operating Budget:</b>	\$4,921,900
<b>Capital Budget:</b>	\$0
<b>Staffing Complement:</b>	22 Regular Members Housing & Support Agreement to cover support services staff
<b>Supports Strategic Focus Areas:</b>	Community Livability

## OVERVIEW

Police Services, provided by the RCMP, delivers a wide range of policing services to Pitt Meadows to increase public safety. In addition to reactive policing, by responding to calls for service, RCMP work pro-actively and collaboratively with both internal and external stakeholders to meet community needs, increase public safety, and prevent crime. Police Services civilian staff provide support services to police officers, as well as client services to the public, community partners and outside agencies.

The RCMP is contracted, through the Provincial Government, by the City of Pitt Meadows to provide these services. The main hub of operations, Ridge Meadows Detachment, is located in the City of Maple Ridge. The newly renovated Pitt Meadows Community Policing Office has traditionally offered local crime prevention services and now an increasing level of service. Policing is further enhanced with specialized services in the form of regional integrated teams such as Integrated Homicide Investigation Team (IHIT), Integrated Forensic Identification Section (IFIS), Integrated Police Dog Service (IPDS), Integrated Collision Analyst Reconstruction Section (ICARS), Lower Mainland Emergency Response Team (LMDERT)

The Ridge Meadows RCMP's strategic priorities are based on three broad focus areas. They are: Increased Community Safety, Effective and Efficient Policing and Continuous Improvement. The detachment achieves their objectives through a variety of critical partnerships within the community and the citizens and also through a crime reduction strategy, community policing and crime prevention programs.

## ■ AT A GLANCE

### Ongoing Deliverables

- Continued representation on the Records Management Committee. The representative will develop 'power user' level skills and provide training and hands-on assistance to department staff, as well as keep staff up to date on policies and procedures as they relate to records management.
- Regular updates to Mayor and Council both formal and informal.
- Detailed Financial Plan presentations to Mayor and Council.
- Prolific and Priority Offender Management to increase public safety.
- Joint Police Liaison Committee to discuss issues of strategic importance to both communities.
- Partner with ICBC for education awareness and enforcement projects.
- Leverage Civil Forfeiture legislation at every opportunity.
- Participate in gang reduction initiatives, including PTEP (Provincial Tactical Enforcement Priority).
- Provincial seasonal funding to enhance police initiatives in Provincial Parks, including marine waterways.
- Partner with Operation Rednose for accreditation, training and public safety.
- Deliver effective Community Policing programs such as Crime Free Multi Housing (CRMH), Speed Watch, Block Watch, Citizens on Patrol and Citizens Bike Patrol.
- Support fundraising efforts of Cops for Cancer and BC Law Enforcement Torch Run.

### Found Milestones

- Bait Bike Program – bait bikes were utilized this calendar year in an effort to catch culprits committing bike thefts in our communities. Police were unsuccessful at apprehending a criminal using the bait bike.
- Hosted a Cyber-Bullying/On-Line Behaviour Community Forum – in partnership with the Youth Department during Youth Week, the RCMP jointly hosted a presentation by Jesse Miller to increase community knowledge and awareness.
- Clearance Rate Renewal Training – Training was provided to all RCMP personnel showing how clearance information is collected and how Statistics Canada reports and uses this information.
- Electronic Asset Management (WiseTrack) Improvements - The enhancements made ensure that movement of police equipment is seamlessly tracked in the main detachment building as well as the Randy Herman building and the Pitt Meadows Community Policing Office.
- Cadet Program Renewal – Revision and renewal of information packages received by new members has been completed, along with expanded rotation in internal sections and units to enhance a recruit's knowledge and understanding of how the detachment functions.
- Child Youth Advocacy Center MOU – This is a legally binding agreement between Community Services and the RCMP to have a collaborative relationship supporting child victims of crime.
- 2015 Community/Annual Report – a visual and informative report was created and released.



## 2016 ACHIEVEMENTS

### Efficiencies and Effectiveness Highlights

- General Duty Shifting Analysis pilot has been completed and analysis of the data will be available early 2017
- Clearance Rate training for RCMP members to ensure that data information recorded is accurately represented in Statistics Canada data.
- Increased our Block Watch program to a total of 197 blocks by adding 8 new blocks in 2016.
- Increased Crime Free Multi-Housing program by adding 1 additional building bringing our total to 19 out of 36 buildings. We have an additional 4 buildings going through the certification process.
- Enhancements to the electronic asset tracking system that includes an expansion to the Randy Herman Building

### Customer Service Highlights

- Revitalization of the Victim Services program to expand critical incident support to victims of crime. Enhancements include recruitment and training of a new volunteer base to provide 24/7 service to our communities.
- Planning the move to switch workspace locations with the By-Law Department in the Randy Herman Building. This will achieve increased efficiency including police having the ability to secure the 2nd floor, providing By-Laws with a “store front” operation which will be more accessible to the public, and increased municipal records storage.

### Interdependencies

- Real-time Intelligence Center (RTIC) offering 24 hours/7 days per week coordination and information sharing to assist with multi-jurisdictional violent crime events.
- Independent Investigations Office of BC (IIO) provides civilian oversight to police interactions with the public.
- ECOMM delivers scalable complaint-taking and dispatch services to Ridge-Meadows RCMP in a consolidated fashion.
- Metro Vancouver Integrated Teams provide specialized policing services to our communities.
- Inter-agency working relationships with ICBC, School District No. 42, Ministry of Justice, Probation Services, Ministry of Children/Family Development, Provincial and Federal Corrections, Ridge-Meadows Mental Health, Ridge-Meadows Hospital, Maple Ridge Fire Rescue, Maple Ridge Bylaws, City of Pitt Meadows, Ridge-Meadows Community Services and BC Ambulance Services.



## KEY CHALLENGES FOR 2017

- **Multi-Jurisdictional Nature of Crime.** With increased access to our community through enhanced infrastructure such as the Golden Ears Bridge and the imminent Skytrain Evergreen Line to Coquitlam, criminals and prolific offenders cross geographic lines to commit crime. Our Crime Analysts throughout the Lower Mainland monitor trends, profiles and modus operandi to jointly target offenders.
- **Complexity of Policing.** The capacity of police officers to deliver police services has been greatly affected by court decisions, legislative policies, social policies and technological advancements that, while extremely important, have had unintended consequences of substantially increasing the time and costs associated with investigating and clearing cases. Court decisions add to police investigative procedures and police must meet the strict procedural guidelines set by Crown Counsel, who approve a recommended charge. Today's laws are more complex and require significant additional education and training of police officers to enforce their numerous provisions. The introduction of new technology has had both positive and negative results.
- **Social Impacts.** Impacts to social services levels are greatly affecting police. The increases of drug addiction, untreated mentally ill and poverty are creating huge volumes of work for police and unnecessary negative pressure with the perception of crime in the community. Police are not able, nor do they have the resources, tools or training to deal with the social ills of our society, however many citizens have no alternative but to call the only service who is available 24/7.
- **Legislative and Crown Requirements at a Higher Standard.** There is a need for an increase in both operating and administrative resource time allocations to prepare detailed court documentation, meet high standards of investigation, as well as maintain protocol for arrests.
- **Complexity of Information Technology.** Increases in the amount of time it takes to investigate due to technology. This can include seizure and processing of cell phones, tablets, computers and search of multi-social media networks. The impact of this reality is on the investigating member and can involve several specialized units.
- **Efficiency Reviews.** We continually engage in reviews that will increase value for dollar in all that we do. This includes everything from how we provide a service to prolonging computer/monitor lifespan. At every corner we look at the decisions in front of us and look for more efficiency and financial savings.
- **Instant Need for Communication from Police to the Public.** The expectation of immediate communication is a new horizon for police. The public's expectation is that this information will come directly to them via cell phones and tablets. Ridge-Meadows is a front runner in the Lower Mainland with respect to working within social media and we utilize Facebook and Twitter to communicate information on a daily basis.



## KEY INITIATIVES 2017

Division	Initiative	Target
RCMP/Police Services Enhance Community Safety	• Work with School District 42 to create a community protocol around safe schools (VTRA)	Q3
	• Work with stakeholders to implement an integrated community standards enforcement team including Fire, TransLink and By-Laws to reduce incidents of homeless camps	Q1-Q4
	• Continued Road Safety focus: <ul style="list-style-type: none"> <li>• Enforcement at high crash intersections</li> <li>• Focus on excessive speeding infractions</li> <li>• Develop a strategy to reduce traffic complaints</li> </ul>	Q1-Q4
	• Implement new Provincial standards relating to Missing Persons as outlined in new legislation (Missing Persons Act)	Q1-Q4
	• Deliver an inter-agency case assessment team (ICAT) to support victims in high risk domestic violence incidents	Q1-Q4
	• Develop a local strategy to increase knowledge of youth relating to drugs, on-line behaviour, new driver program and healthy choices.	Q1-Q4
RCMP/Police Services Effective & Efficient Performance	• Provide training and roll out of Narcan (Naloxone) to on-road resources to disperse in emergent situations	Q1
	• Ongoing training to promote employee awareness around health & safety responsibilities, including officer wellness and maintaining a respectful workplace	Q1-Q4
	• Informal sessions where the public is invited to discuss public safety issues with senior RCMP management	Q1-Q4
	• Work with community stakeholders to make improvements to current Court processes with the focus of better supporting marginalized and addicted clients	Q1-Q4
	• Develop a Detachment Communications Strategy to improve internal/external communication	Q2
	• Implement software upgrades to mobile data terminals (laptops in police cars) to provide officers with connectivity to email and internal RCMP desktop tools.	Q1
RCMP/Police Services Continuous Improvement	• Implementation of the RCMP Managerial Review (external audit) recommendations	Q2
	• Implementation of the Magor system between the CPO and the main detachment which will allow secure video/audio feed for briefings	Q2
	• Enhanced relationship with the Katzie (incremental package for 1 addition member)	Q1-Q4
	• Enhance the on-line interactive Crime Map to include crime prevention information (Block Watch & Crime-Free Multi-Housing buildings) as well as additional crime type information	Q2
	• Research feasibility and costs of implementing an Intranet for Ridge-Meadows RCMP Detachment	Q4
	• Implement AGLG recommendations to increase communication and transparency to local government by reporting regularly on HR, finance, public trust issues and cost drivers.	Q2
	• Work with Community Services to evolve the Youth Diversion program towards a Restorative Justice community healing model	Q2



## PROPOSED OPERATING BUDGET

### Police Services Financial Summary - 2017 thru 2021

	2016 Approved Budget	2017 Proposed Budget	Proposed Changes for 2017		2018 Proposed Budget	2019 Proposed Budget	2020 Proposed Budget	2021 Proposed Budget
			\$	%				
<b>Operating:</b>								
Expenses								
Policing - RCMP Contract	3,633,000	3,714,200	81,200	2.2%	3,807,200	3,909,800	4,012,300	4,124,900
Policing - Housing and Support	1,173,000	1,196,000	23,000	2.0%	1,288,000	1,326,000	1,432,100	1,546,700
Pitt Meadows CPO - Net	7,900	8,200	300	3.8%	8,500	8,700	8,900	9,100
Crime stoppers	3,500	3,500	-	0.0%	3,500	3,500	3,500	3,500
<b>Net Operating Expenses</b>	<b>\$4,817,400</b>	<b>\$4,921,900</b>	<b>\$104,500</b>	<b>2.2%</b>	<b>\$5,107,200</b>	<b>\$5,248,000</b>	<b>\$5,456,800</b>	<b>\$5,684,200</b>

#### Key Budget Changes for 2017:

Members' regular pay, overtime, pension costs	76,300						
Office administration, records management, facility rent	30,600						
Capital vehicle costs funded from reserve	(20,800)						
RCMP DNA analysis	10,000						
Integrated teams population & crime statistics adjustment	9,700						
Other	(1,300)						
<b>Change in net operating expenses</b>	<b>104,500</b>						

## PROPOSED CAPITAL BUDGET

None.



## DECISION PACKAGE A: RCMP REGULAR MEMBER

Department/Division:	Police Services
Submitted by:	Supt. David Fleugel

### Description

The RCMP are requesting an additional regular member to bolster the resourcing levels. Currently the resourcing level for RCMP regular members is at twenty-two (22) and has been at this level for over 5 years.

### Recommendation

That one (1) additional RCMP regular member be added to establishment.

### Financial Implications:

One (1) Regular RCMP Member

Financial Impacts:					
Description of Costs for the Position	Operating		\$ 166,000	Capital	\$
Base Salary	X	Ongoing		One-time	
Employee Health and Other Benefits	X	Ongoing		One-time	
Employee Set-up (including computer, phone, supplies etc)		Ongoing		One-time	
Other (specify):	X	Ongoing		One-time	
<b>Special Remarks: Costs include Div. Admin</b>					

### Discussion

Many external factors have changed such as the Golden Ears Bridge and the much anticipated Skytrain to Coquitlam. We know that crime has no geographical borders and Pitt Meadows is experiencing criminals moving through the area coming from Surrey, Langley, Maple Ridge and Coquitlam and it is time to bolster police resources.

Over and above these external factors, Pitt Meadows needs additional police attention and focus on traffic related issues, working with the City to make changes and improve performance. This focus will both decrease crashes at highly visible intersections, as well as help calm traffic pressures.

As well, the Katzie is an integral partner with the City of Pitt Meadows. Availability of a member's time to further build and enhance the relationship with the Katzie will have a positive impact in the community.

The City of Pitt Meadows is a community with a young demographic and the additional resource will be able to provide more youth support, both in the high school as well as inclusive of Katzie needs.

Pitt Meadows is changing on many fronts and it is important to keep stride with police resources. It is not recommended to fall behind appropriate police resourcing levels as it is difficult and costly to catch up.

#### Illustrative examples of work:

- Respond to police incidents
- Keep community safe
- Work on community policing initiatives

### Alternatives

Council may decide not to bolster the establishment of police resources.

