

RCMP POLICE SERVICES



Operating Budget: \$5,150,800

Capital Budget: \$0

Staffing Complement: 23 Regular Members
Housing & Support Agreement covers support services staff

Supports Strategic Focus Areas:
Community Livability

OVERVIEW

Police Services, provided by the RCMP, delivers a wide range of policing services to Pitt Meadows and the Katzie First Nation to increase public safety. In addition to responding to calls for service, RCMP work pro-actively and collaboratively with both internal and external stakeholders to meet community needs, increase public safety, and prevent crime. Police Services civilian staff are in place via a housing and support agreement with Maple Ridge to provide support services to police officers, as well as client services to the public, community partners and outside agencies.

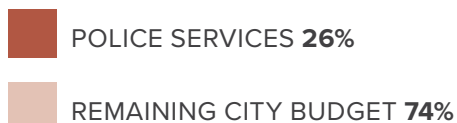
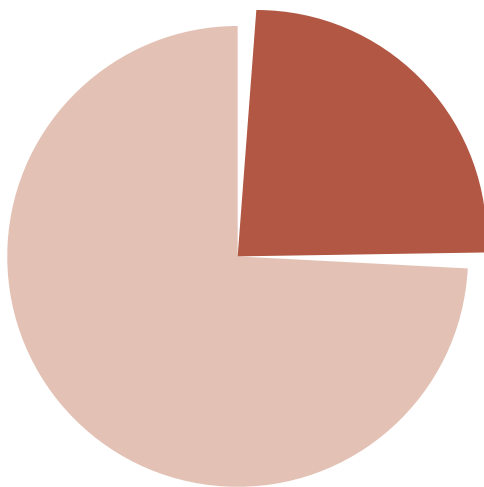
The RCMP is contracted, through the Provincial Government by the City of Pitt Meadows to provide these services. The main hub of operations, Ridge Meadows Detachment, is located in the City of Maple Ridge and a start/stop service is offered from the Pitt Meadows Community Policing Officer (CPO) which provides an increased level of service to the city. Policing is further enhanced with specialized services in the form of Regional Integrated Teams such as Integrated Homicide Investigation Team (IHIT), Integrated Forensic Identification Section (IFIS), Integrated Police Dog Service (IPDS), Integrated Collision Analyst Reconstruction Section (ICARS), Lower Mainland Emergency Response Team (LMDERT)

The Ridge Meadows RCMP's strategic priorities are based on three broad focus areas:

- 1. COMMUNITY SAFETY**
- 2. EFFECTIVE & EFFICIENT POLICING**
- 3. COMMUNICATIONS & PUBLIC RELATIONS.**

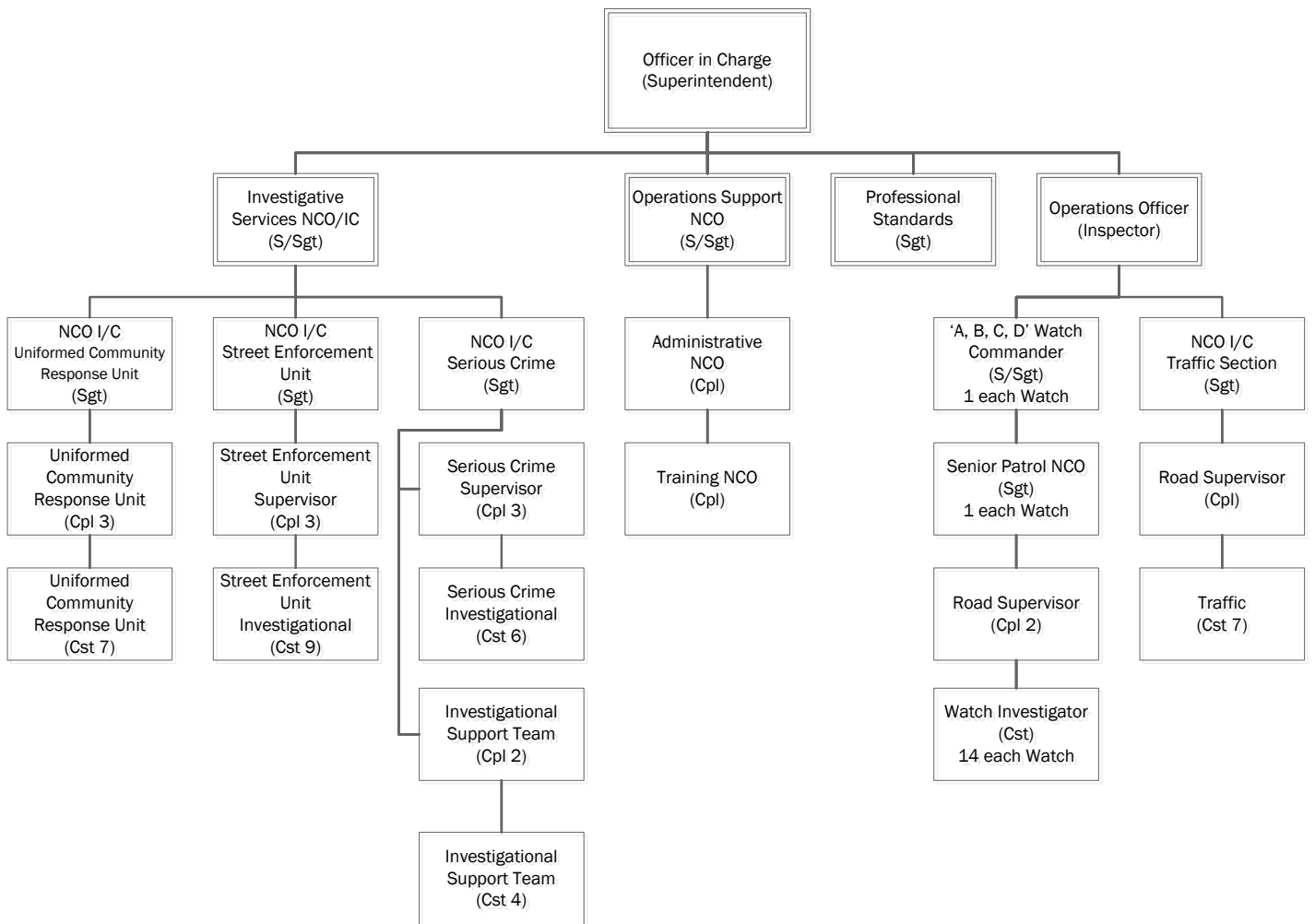
The detachment achieves their objectives through a variety of critical partnerships within the community and through a crime reduction strategies, community policing and crime prevention programs.

SHARE OF CITY'S BUDGET



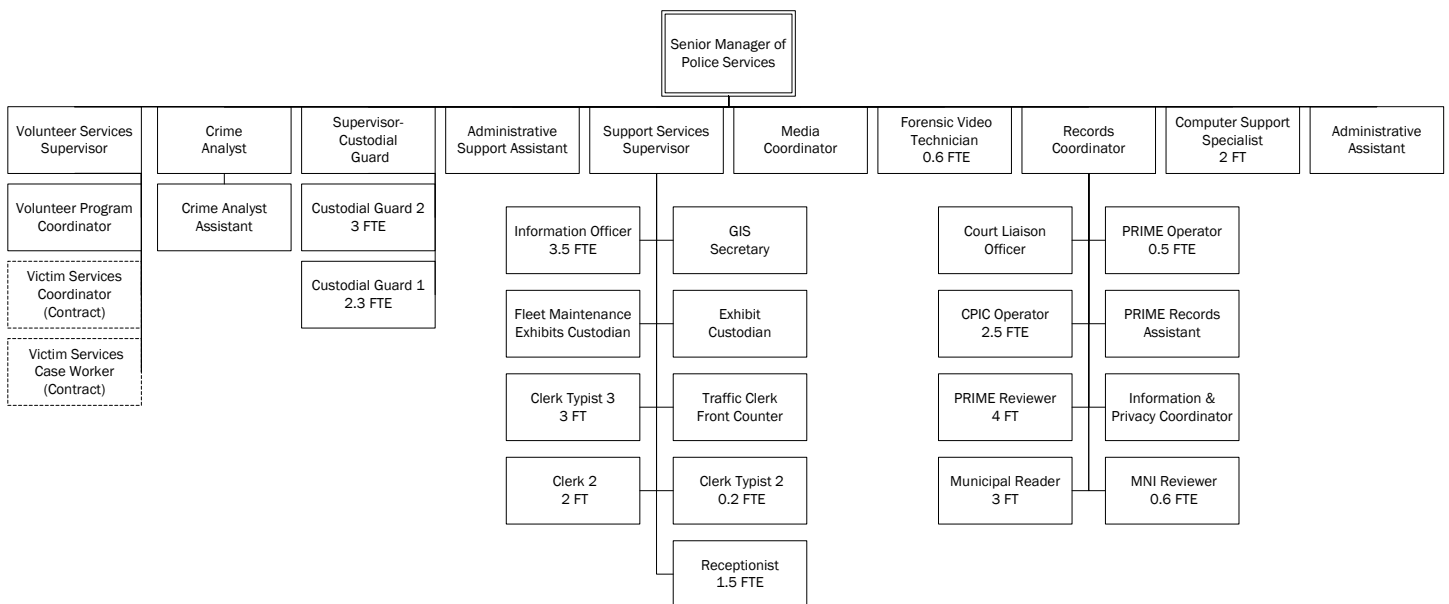
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RIDGE MEADOWS RCMP DETACHMENT STAFFING COMPLEMENT



RCMP POLICE SERVICES

RIDGE MEADOWS RCMP DETACHMENT STAFFING COMPLEMENT (CONTINUED)



RCMP POLICE SERVICES

AT A GLANCE

ONGOING DELIVERABLES

From Senior Management:

1. Increase personal connection to the community
2. Be accountability to the community
3. Provide innovative vision and leadership to the detachment

From Uniformed Policing Units:

1. Provide exemplary first response to our communities
2. Increase uniform visibility and accessibility of officers for our citizens
3. Enhance road safety strategies for increased public safety

From Plainclothes Policing Units:

1. Serious Crime investigational excellence and conduct
2. Street Enforcement Unit (SEU) targeting of high risk offenders who are active in our communities
3. Enhance public safety and partnerships via Uniformed Community Response Unit (UCRU) collaboration and engagement

From Police Support Services Staff:

1. Deliver quality administrative support to police officers and excellence in customer service
2. Provide specialized support services to police such as communications & crime analysis
3. Offer innovative and effective community policing programs

FOUND MILESTONES

- Hosting the RCMP Musical Ride
- Logan Lay - Chief for a Day video release
- Officer In Charge Bi-Weekly reporting to Mayor and Council.
- Investigational successes in serious high risk files (attempt murder charges)
- Pink Shirt Day Video release
- Restructuring of pro-active police work (Operations Strategy Sessions)
- Uniformed Community Response Unit (UCRU) restructure
- Revised job descriptions for volunteer programs & activities
- On-line subscription to Block Watch Newsletters
- 2016 Community Report

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2017 ACHIEVEMENTS

- **VTRA IMPLEMENTATION** – work with School District #42 to create a community protocol around safe schools.
- **ROAD SAFETY** - focus on:
 - Enforcement at high crash intersections
 - Excessive speeding infractions
 - Strategy to reduce traffic complaints
- **MISSING PERSONS** – implement new Provincial standards per legislation (Missing Persons Act)
- **ICAT** – deliver an inter-agency case assessment team to support victims in high risk domestic violence incidents
- **YOUTH SAFETY INITIATIVES** – develop a local strategy to increase knowledge of youth relating to drugs, on-line behaviour, new driver program and healthy choices
- **NARCAN TRAINING** – provide training and roll-out of Narcan (Naloxone) to on-road resources to disperse in emergent situations
- **DETACHMENT COMMUNICATIONS STRATEGY** – development of a strategy to improve internal/ external communication
- **MOBILE DATA TERMINALS (LAPTOPS IN POLICE CARS)** – Implement software upgrades to provide officers with connectivity to email and use internal RCMP desktop tools
- **“E” DIVISION RCMP MANAGERIAL REVIEW** – An external audit was completed and recommendations adopted
- **MAGOR SYSTEM** – A secure video/audio feed is in place for Watch briefings between the main detachment and the Community Policing Office (CPO) which enables officers to start/stop at the CPO
- **CRIME MAP ENHANCEMENT** – Block Watch blocks and Crime Free Multi-Housing buildings are now visible on the Crime Map
- **AGLG REPORTING** – the City receives a quarterly report on RCMP HR, finance, public trust and cost drivers
- **KATZIE** – enhanced relationship with a designated member assignment
- **SCHOOL ENGAGEMENT STRATEGY** - proactive police engagement by assigning two RCMP members to every school.

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KEY CHALLENGES FOR 2018

- **MULTI-JURISDICTIONAL NATURE OF CRIME.**

With increased access to our community through enhanced infrastructure such as the Golden Ears Bridge and the imminent Skytrain Evergreen Line to Coquitlam, criminals and prolific offenders cross geographic lines to commit crime. Our Crime Analysts throughout the Lower Mainland monitor trends, profiles and modus operandi to jointly target offenders.

- **COMPLEXITY OF POLICING.** The capacity of police officers to deliver police services has been greatly affected by court decisions (such as police disclosure requirements), legislative policies, social policies and technological advancements which have increased the time and costs associated with completing the required work. Today's laws are more complex and require significant additional education and training of police officers and the fact is that investigations may need to involve several specialized units depending on the complexity of the file.

- **SOCIAL IMPACTS.** Impacts to social services levels are greatly affecting police. The increases of drug addiction, untreated mentally ill and poverty are creating huge volumes of work for police and unnecessary negative pressure with the perception of crime in the community. Police are not able, nor do they have the resources, tools or training to deal with the social ills of our society, however many citizens have no alternative but to call the only service who is available 24/7.

- **INSTANT NEED FOR COMMUNICATION FROM POLICE TO THE PUBLIC.** The expectation of immediate communication is a new horizon for police. The public's expectation is that this information will come directly to them via cell phones and tablets; however police must balance these expectations with oversight of risk to harming an investigation and privacy laws.

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KEY INITIATIVES 2018

FOCUS AREA	INITIATIVE	TARGET
COMMUNITY SAFETY	1. ROAD SAFETY <ul style="list-style-type: none"> i) Increase excessive speed enforcement ii) Increase impaired driving charges iii) Work with ICBC partnership to focus on: <ul style="list-style-type: none"> A) Distracted driving enforcement B) Seatbelt checks C) Young driver's education D) Commercial vehicle inspections iv) Work with the city on road design issues 	Q1-Q4
	2. HIGH RISK OFFENDERS <ul style="list-style-type: none"> i) Perform targeted drug enforcement projects ii) Perform targeted property enforcement projects iii) Perform internet investigations 	Q1-Q4
	3. POLICE RESPONSE TO SOCIAL ISSUES <ul style="list-style-type: none"> i) Mental health response & strategies for immediate support ii) Focus on response to youth issues utilizing supporting community options iii) Actively respond to human displacement issues to minimize effects to businesses and the public 	Q1-Q4
	4. UNIFORMED POLICE RESPONSE <ul style="list-style-type: none"> i) Implementation of the new Youth Engagement Strategy to increase connection & understanding of police ii) Increase visibility of police iii) Police walks through local bar and pub establishments iv) Increased school zone presence v) Increased road blocks 	Q1-Q4
	5. SUPPORT THE CITY'S COMMUNITY SAFETY PLAN <ul style="list-style-type: none"> i) Attend community forums as a partner and stakeholder ii) Provide feedback 	Q1-Q4
EFFECTIVE & EFFICIENT POLICING	1. CONTINUOUS IMPROVEMENT <ul style="list-style-type: none"> i) Complete ongoing mandatory and formalized police officer training ii) Provide informal training at Briefings iii) Revitalize Block Watch program (recruiting, training, newsletter) 	Q1-Q4

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FOCUS AREA	INITIATIVE	TARGET
EFFECTIVE & EFFICIENT POLICING CONTINUED	2. FISCAL RESPONSIBILITY i) fund operational projects using alternative revenue sources ii) meet both RCMP “post” budget and city budget guidelines and budget allocations	Q1-Q4
	3. LONG-TERM PLANNING i) Plan for police and support services growth ii) identify facility requirements for growth iii) identify specialized team requirement	Q3
COMMUNICATIONS & PUBLIC RELATIONS	1. EXTERNAL COMMUNICATIONS STRATEGIES i) Increase Social Media usage ii) Release leadership messaging “From the Desk” stories to the public iii) Enhance the Crime Map to include “shade in” Block Watch covered areas	Q1-Q4 Q1-Q4 Q3
	2 INTERNAL COMMUNICATIONS STRATEGIES i) Increase usage of employee TV (ETV) for in-house messaging ii) Officer in Charge weekly Friday messaging to members iii) Create and implement an “after hours” media strategy to enhance social media messaging in real time for the public	Q1-Q4 Q2 Q3
	3. ENGAGE WITH KATZIE FIRST NATIONS iv) Consideration to attend as a partner in community events, such as Pulling Together and the Katzie Youth Event v) Presence at Band Council meetings when requested by Chief Miller	Q1-Q4

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PROPOSED OPERATING BUDGET

	2017 APPROVED BUDGET	2018 PROPOSED BUDGET	2018 PROPOSED CHANGES		2019 PROPOSED BUDGET	2020 PROPOSED BUDGET	2021 PROPOSED BUDGET	2022 PROPOSED BUDGET
EXPENSES								
RCMP CONTRACT	\$3,878,600	\$3,936,300	\$57,700	1.5%	\$4,021,500	\$4,119,700	\$4,226,200	\$4,333,100
HOUSING AND SUPPORT	1,188,400	1,211,000	22,600	1.9%	1,236,000	1,263,000	1,291,000	1,320,000
CRIMESTOPPERS	3,500	3,500	-	0.0%	3,500	3,500	3,500	3,500
	5,070,500	5,150,800	80,300	1.6%	5,261,000	5,386,200	5,520,700	5,656,600
NET OPERATING EXPENSES	\$5,070,500	\$5,150,800	\$80,300	1.6%	\$5,261,000	\$5,386,200	\$5,520,700	\$5,656,600
KEY BUDGET CHANGES FOR 2018:								
MEMBERS' REGULAR PAY, OVERTIME, PENSION COSTS			25,600					
INTEGRATED TEAMS POPULATION & CRIME STATISTICS ADJUSTMENT			32,100					
OFFICE ADMINISTRATION, RECORDS MANAGEMENT, FACILITY RENT			22,600					
CHANGE IN NET OPERATING EXPENSES			\$80,300					

PROPOSED CAPITAL BUDGET

N/A

RCMP POLICE SERVICES

STAFFING DECISION PACKAGE – RCMP Regular Member Budgeting

Department/Division: RCMP

Submitted by: Supt. Jennifer Hyland

DESCRIPTION

The RCMP request that Mayor and Council consider building in police officer resourcing into the overall contract services costs and financial plan.

Police are asking for Mayor and Council's support in committing to a more strategic way to increase resourcing levels, rather than on a year to year basis. This concept is quite successful in Maple Ridge and it takes away the temptation of delays and the problems that are associated with not keeping pace with growth and needs relating to public safety.

FINANCIAL IMPLICATIONS:

One (1) Regular RCMP Member

FINANCIAL IMPACTS:

DESCRIPTION OF COSTS FOR THE POSITION

OPERATING

\$166,000 IN 2019, 2021, 2023, & 2025

SPECIAL REMARKS: COSTS INCLUDE DIV. ADMIN

RECOMMENDATION

THAT Council consider a model that provides anticipated growth. One (1) RCMP Regular Member position to be built into the overall contract costs every second year for the next 7 years, starting in 2019:

2019 – One (1) Regular Member

2021 – One (1) Regular Member

2023 – One (1) Regular Member

2025 – One (1) Regular Member

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STAFFING DECISION PACKAGE RCMP Regular Member Budgeting CONTINUED

DISCUSSION

This region is changing and it is important to keep up to external factor impacts. We know that crime has no geographical borders and Pitt Meadows has and will continue to experience transient crime with criminals coming from Surrey, Langley, Maple Ridge and Coquitlam with accessibility from the bridges and Coquitlam Skytrain.

In previous years, Ridge-Meadows RCMP has experienced the effects of not keeping pace with police officer growth. The confidence of the public is thwarted and criminals target communities that are easier to commit crimes in. These are not the realities we want for our citizens and community. Throughout the Lower Mainland, other jurisdictions know this, so it is with due diligence that we recommend that the City of Pitt Meadows consider a more strategic approach to increasing police resources.

ILLUSTRATIVE EXAMPLES OF WORK:

- First Response
- Community Safety
- Pro-Active Policing
- Road Safety

ALTERNATIVES

- Continue to consider requests on a year to year basis, with no strategic plan
- Council may decide to take the risk and not to commit to a planned approach
- Council may decide not to bolster establishment of police resources, or even decrease these levels

SUMMARY

The community is part of a region and we know that the region is finding strategic ways to deal with the ever-changing landscape of external factors we are faced with in today's world. Pitt Meadows is not immune to what is happening in the region and as a partner we want to respectfully engage in a more formal and committed way to prepare our police operation for both the current and future needs of our citizens.

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HOUSING & SUPPORT COST INCREASES

The responsibility of providing support staff to the policing operation rests with the City of Maple Ridge per the Housing & Support Agreement in place between the two cities. Pitt Meadows' share is about 20% of the overall costs for support. RCMP have put forward 3 incremental packages to Maple Ridge for 2.5 civilian positions in 2018, but at the time of submission of this business plan we were not aware if these requests will be supported by Maple Ridge.

The positions requested are:

1. EXECUTIVE ASSISTANT (1.0 FTE) \$95,000 (BURDENED)

Currently the Officer in Charge and the Operations Officer manage full time both their administrative and police operations. There is no designated assistant to address the significant amount of administrative and coordination work that is required of both the Officer in Charge and Operations Officer in a detachment this size. A comparison of all other RCMP detachments in the area and municipal police forces reveals that all other forces with the same work load and responsibilities have from 1 to 3 positions to support the administration of the executive functions. This support allows both the Officer In Charge and Operations Officer to focus on their core functions in the detachment, the community and in the larger policing environment.

2. FLEET COORDINATOR (0.5 FTE) \$37,000 (BURDENED)

Currently we have one (1) position that is split between Exhibits and Fleet work and this package would allow the Fleet Coordinator role to become full-time and the .5 part of the current position to provide support to the full-time Exhibits Coordinator position. This position

has been a split role since inception in 2007 (10 years) and volumes of workload have expanded.

3. DISCLOSURE COORDINATOR (1.0 FTE) \$70,000 (BURDENED)

As per the MOU on disclosure between the Provincial Prosecution Service and Police in BC, the onerous task of providing complete, thorough and indexed electronic disclosure packages to the Court is a legal requirement fundamental to the justice system. This work is currently being performed at our local detachment by police investigators. The work has now become cumbersome to complete and can ultimately lead to jeopardy of court cases if not performed within legislated timelines. The increased use of judicial authorizations, lengthy strategic interviews, extensive witness and video canvassing bolstered by judicial requirements for police officers to maintain detailed records and notebook entries have added a significant cost in satisfying court disclosure requirements. Disclosure duties can be performed by a support staff role which would free up police officers' time to focus on the more complex level of work they are paid to perform. Most other police agencies have already converted this task to the support services side of the house as it is more cost effective and time efficient for a municipal employee to do.

Incremental Requests Total:	\$202,000
Pitt Meadows Share:	\$ 40,400