



Library Services

OPERATING BUDGET:

\$1,018,300

CAPITAL BUDGET:

\$0

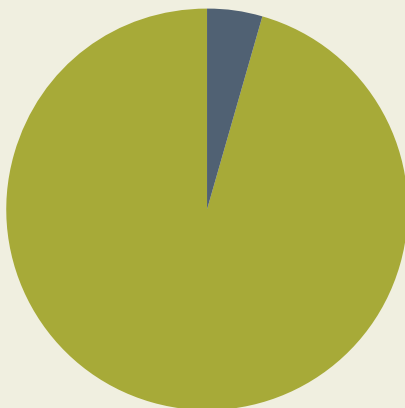
STAFFING COMPLEMENT:

7.8 FTE

SUPPORTS STRATEGIC FOCUS AREAS:

Community Spirit and Wellbeing

DEPARTMENT'S SHARE OF CITY BUDGET



- Library Services 4.5%
- Remaining City Budget 95.5%

SOURCE: CITY OF PITT MEADOWS FINANCE DEPARTMENT



The Pitt Meadows Public Library, a member of the Fraser Valley Regional Library (FVRL), enriches the lives of Pitt Meadows residents and enhances the wellbeing of the community as a whole. It engages residents through its quality services and programs, extensive and diverse collections, community partnerships, and inviting physical space. The library provides free access to information, promotes literacies of all kinds, and serves as a community hub for information and referral. It offers a forum for the open exchange of opinions and ideas, acts as a centre of recreation, collaboration and learning, and provides opportunities for residents to gather and connect.

ON A DAILY BASIS WE:

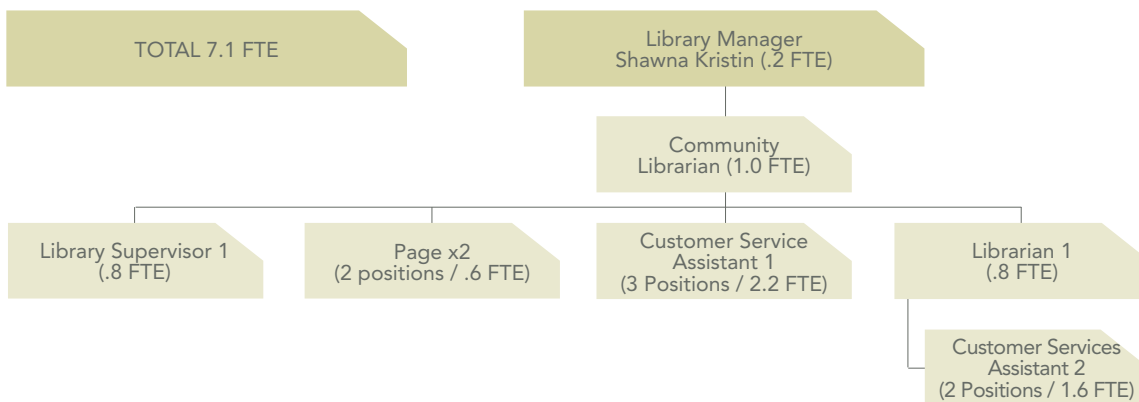
- Provide library services to residents of the City of Pitt Meadows.
- Provide access to FVRL's collection of over one million items, including books, large print items, magazines, newspapers, world language materials, DVDs, CDs, audiobooks, digital content, musical instruments, telescopes, robots, and birding backpacks.
- Enhance digital access to those residents without a home computer.
- Ensure information needs are met through a well-planned and maintained collection and information services.
- Enable life-long learning goals of residents by providing access to learning databases; and
- Deliver innovative and sustainable programming for children, young adults and adults of all ages.



2020 LIBRARY KEY CHALLENGES*

- **Technology.** Technology presents an ongoing challenge for all libraries, both in terms of maintaining up-to-date equipment and software, and in providing library staff with the skills to support customers in using their own technologies. FVRL’s robust collection of online resources and dedication to supporting digital literacy and STEAM (Science, Technology, Engineering, the Arts, and Mathematics) learning add value for residents, but also increase the aforementioned challenges.
- **Collections.** Customers are asking for larger and increasingly diverse collections including a wider variety of formats and online resources. It is challenging to meet these needs with unfavourable exchange rates resulting in diminished buying power coupled with library-specific eBook publisher pricing models.
- **Programming and Outreach.** Customers are requesting more library programs and outreach services that develop literacies, build community engagement, and meet the needs of the local population, from newborn babies to seniors, and from long-term residents to new Canadians. Successful efforts to attract and engage new and existing customers has further increased the demand for programming and outreach.

STAFFING COMPLEMENT





PROPOSED OPERATING BUDGET

	2019 ADOPTED BUDGET	2020 PROPOSED BUDGET	PROPOSED CHANGES FOR 2020		2021 PROPOSED BUDGET	2022 PROPOSED BUDGET	2023 PROPOSED BUDGET	2024 PROPOSED BUDGET
Expenses								
FVRL Library Services	\$1,003,700	\$1,018,300	\$14,600	1.5%	\$1,047,000	\$1,076,500	\$1,106,900	\$1,138,000
	1,003,700	1,018,300	14,600	1.5%	1,047,000	1,076,500	1,106,900	1,138,000
Net Operating Expenses	\$1,003,700	\$1,018,300	\$14,600	1.5%	\$1,047,000	\$1,076,500	\$1,106,900	\$1,138,000

KEY BUDGET CHANGES FOR 2020:	
Member assessment for salaries, benefits, materials	14,600
Change in Net Operating Expenses	\$14,600

LIBRARY SERVICES
KEY INITIATIVES 2020

STRATEGIC PRIORITY	INITIATIVE	TARGET
Community Spirit and Wellbeing Wellness	Customer Experience and Engagement. Continue to provide collections, services, and facilities to enhance the customer experience and increase customer engagement.	Q1
Community Spirit and Wellbeing Wellness	Digital Literacy/STEAM. New programming to support digital literacy/STEAM learning.	Q1
Community Spirit and Wellbeing Wellness	Programming Workshops. Develop staff knowledge with mandatory workshops.	Q2
Community Spirit and Wellbeing Wellness	Youth Digital Strategy. Introduce new technologies and software that align with FVRL's digital strategy for children. Roll Launchpads out system-wide.	Q3
Community Spirit and Wellbeing Wellness	Membership Drive. Develop and launch library awareness campaign.	Q3
Community Spirit and Wellbeing Wellness	Digital Library Card. Gain better understanding of the digital customer journey and evaluate if a digital library card would improve customer experience.	Q4
Community Spirit and Wellbeing Wellness	Non-Traditional Collections. Add to FVRL's physical lending collection, including the Playground at FVRL.	Q4
Community Spirit and Wellbeing Wellness	Children's Library Card. Launch redesigned children's library card.	Q4

